



Central Florida 511 provides time-saving traffic information

The Central Florida 511 service provides time-saving traffic information for 15 major roadways, allowing travelers to avoid potentially congested highways before leaving home or the office. Users have access to real-time reports on roadway traffic conditions in Central Florida, as well as airport, public transportation and seaport information by dialing 511 from any cell phone or landline within the state. It's a toll-free call, though cell phone minutes may apply.

Before heading out, users can log onto the free Web site at www.FL511.com. The Web site provides much of the information available on the 511 phone system plus additional features such live camera views. The My Florida 511 Web site feature allows users to customize trips anywhere throughout the state. Once a phone number is registered, the 511 system recognizes the user and provides the option to hear traffic details for the programmed trips first.

The future of 511

By late 2008, the Florida Department of Transportation (FDOT) anticipates the existing regional 511 systems in Central Florida, South Florida, Southwest Florida, Jacksonville and Tampa Bay will be feeding traffic information into one unified, bilingual Florida 511 service. The updated Florida 511 service will provide a consistent user interface throughout the state so users can receive easy and reliable voice prompts no matter their

location. Since local regions provide the data, 511 will continue to supply detailed and localized information about traffic and roadway conditions.

Since the Statewide 511 system will be bilingual, Florida's growing Spanish-speaking population will soon have access to real-time traffic conditions in their native language. Previously, roadway conditions in Spanish have only been available in South Florida.

Roadway information will also be available on a new www.FL511.com Web site. The current FL511.com primarily serves Central Florida; however, it will be updated to include all roads covered by the existing regional systems: Jax511.com, SouthwestFlorida511.com, SouthFlorida511.com and 511TampaBay.com.

The site will also allow users to create customized My Florida 511 trips and alerts on all roadways covered by 511 throughout the state.

511 features:

- Available 24 hours a day
- Toll-free call with voice-activated menus
- Cell phone or landline use
- Travel times on major roads
- Roadway, segment or summary reporting
- Free transfer to Orlando International Airport, Orlando Sanford International Airport, Lynx and Port Canaveral
- Construction and lane closure updates
- Severe weather, evacuation and child abduction alerts
- Customer feedback option with ability to report incidents to 511 operators
- Access to regional and Statewide 511 systems

www.FL511.com features

- Real-time traffic information
- Highway travel times

- Camera views for many of the reported roadways
- Construction and lane closure updates
- Severe weather, evacuation and child abduction alerts
- Links to public transportation, airport and seaport sites
- Customizable trips

511 tips

- Please speak as clearly as possible and try to minimize any background noise, including radios and open windows
- Say “other parts of the state” to transfer to other regional 511 systems in Florida
- If you need further instructions, simply say “help”
- To navigate through the phone menus more quickly, say “next,” “previous,” “stop,” or “repeat”
- To start over, say “main menu” at any time

Statewide roads covered

- I-4, I-10, I-75, I-95, I-110, I-175, I-195, I-275, I-295, I-375, I-395, I-595 and Florida’s Turnpike

Central Florida roads covered

- I-4, I-95, SR 50, SR 408, SR 417, SR 429, SR 436, SR 520, SR 528, US 17/92, US 192, US 441, Florida’s Turnpike, Lee Road/John Young Parkway and Maitland Blvd.